

April 10, 2020

Dear Adam:

When members of our team came to you earlier this year with a request to sponsor ServiceNet's 2020 Breakfast to End Homelessness, your generous response was heartening, and we all looked forward to getting together in person at the Hotel Northampton on March 31<sup>st</sup>. Though we never did meet in the buffet line, our virtual breakfast launched that Tuesday morning, and will remain posted on our website at [servicenet.org/about-us/breakfasttoendhomelessness/](http://servicenet.org/about-us/breakfasttoendhomelessness/) for the remainder of the year. The breakfast video, which features two of our staff members who were formerly homeless, has since been widely shared by friends and friends of friends—serving to stir still more interest in and support for ServiceNet.

Thank you for making it possible. Your sponsorship support of \$250.00 means so much to the staff and to the guests we serve. Each gift is an acknowledgement that the community cares, and that people who are homeless deserve the chance to get their lives back on track and moving forward. This year, with the COVID-19 pandemic causing disruption in everyone's lives—especially for those in our communities who are most vulnerable—your support is more critical than ever.

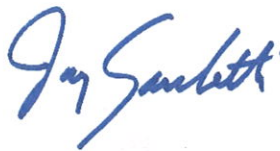
As you have no doubt already seen in the media, our emergency shelters in Northampton and Pittsfield have been temporarily relocated to area high schools, while in Greenfield our shelter has expanded into a previously unused section of the building. These moves were necessary to allow for the needed social distancing between guests, who normally sleep in close quarters and share relatively small common areas. ServiceNet has partnered with the city governments and health departments in each community, both to secure the additional space and to be available 24/7. If shelter guests test positive for COVID-19, there are also now services in place for them to be isolated in designated hotels, where they are supported by onsite nurses and other direct care staff.

All this work has required extra resources, some of which are coming from the cities, some from the Massachusetts Emergency Management Agency (MEMA), and the balance from ServiceNet, which has hired additional shelter staff to provide coverage around the clock. We are thankful to everyone who has stepped up to make this happen – and to you, for standing with us.

With deep appreciation,



Susan L. Stubbs  
President and CEO



Jay Sacchetti  
Senior Vice President, Shelter & Housing